

VisionR Module

Online Shops



The "Online shops" module is a complete subsystem for creation of web shops. It enables management of articles, prices, and has special views to list these for the end users. In addition it tracks orders, invoices and details on clients of the web shop. Automatic notifications on status changes and printable invoices are sent per e-mail.

Description

The VisionR module "Online shops" is used to manage online orders of products. Prices from different vendors for the same product can be stored in the database. The module can handle multiple shops on the same web server for users with different access rights. The layout for an online shop can be customized to meet the customers needs. It can be easily integrated into existing web sites. Interfaces to product databases are possible. There is a hierarchical structure for the offered product articles or single product items. Notifications for the online shop administrators keep track of product availability. There is a built-in confirmation mechanism, sending an e-mail notification with attached invoice for the online shop customers. Customers have access to online status tracking masks to be kept informed on the proceedings around their ordered products. Extensive reporting on product orders in the past provide information about customer behaviour. External contractors can have access to order data, when deliveries are processed by other vendors.

Functional overview

- management of online product orders
- prices from different vendors for the same product article
- hierarchical structure of product articles and single items
- multiple online shops with different access rights on the same web server
- customizable layout
- easy integration into existing databases
- overviews, providing information about customer behaviour
- availability notifications
- online status tracking

Options

- Product availability reports as e-mail notification
- Interfaces to existing product databases
- Notifications and online access for other vendors

Technical details

- all product and order properties can be adjusted to the customer's needs
- layout changes are possible
- automatically generated e-mails on status changes (status tracking)
- complete internationalisation

User roles

- **Customer**
can make online orders for product articles or items; has access to online status tracking
- **Contractor**
has access to product orders for delivery purposes
- **Product administrator**
can change all product data
- **Order administrator**
can change all order data
- **Administrator**
can change all online shop data